

Amerisourcebergen Corporation Logo

AmerisourceBergen Voted Tops in Customer Service Among National Pharmaceutical Distributors by Novation's Participating Members

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VALLEY FORGE, Pa., Apr 24, 2002 (BUSINESS WIRE) -- AmerisourceBergen Corporation (NYSE:ABC), the largest U.S. pharmaceutical distributor, today announced that members of hospital alliances VHA Inc. and the University Health System Consortium have voted AmerisourceBergen the top national pharmaceutical distributor in a recent customer service satisfaction survey conducted by the alliances' purchasing organization, Novation.

"We are very excited about the vote of confidence from Novation and its members," said Kurt J. Hilzinger, Executive Vice President and Chief Operating Officer. "The survey results reflect our continuing commitment to Novation as a business partner and our focus on customer service throughout our business. The results are especially gratifying in a year in which we have significantly increased our business with Novation."

About Novation

Based in Irving, Texas, Novation was established in January 1998 through a combination of the supply programs of VHA and UHC, two national healthcare alliances. Novation serves the purchasing needs of more than 2,300 members and affiliates of VHA and UHC.

Novation also serves more than 5,400 members of HealthCare Purchasing Partners International (HPPI), another group purchasing organization owned by VHA and UHC. The leading supply chain management company in healthcare, Novation manages more than \$19 billion in annual purchases for VHA, UHC and HPPI members. For more information, go to www.novationco.com.

VHA, also based in Irving, is a nationwide network of more than 2,200 leading community-owned healthcare organizations and their physicians. It comprises 26% of the nation's community hospitals. For more information, contact www.vha.com.

UHC, based in Oak Brook, Ill., and representing 76% of the academic medical centers in the United States, is an alliance of 87 academic medical centers and 102 associate members. For more information, contact www.uhc.edu.

HPPI, an Irving, Texas-based group purchasing organization that manages more than \$1 billion in annual purchases, markets its services to organizations that do not belong to VHA or UHC. For more information, contact www.hppigpo.com.

About AmerisourceBergen

AmerisourceBergen is the largest pharmaceutical services company in the United States dedicated solely to the pharmaceutical supply chain. It is the leading distributor of pharmaceutical products and services to the hospital systems/acute care market, alternative care providers, independent community pharmacies, and regional chains. The company is also a leader in the institutional pharmacy marketplace.

With approximately \$39 billion in annualized operating revenues, AmerisourceBergen is headquartered in Valley Forge, PA, and employs more than 13,000 people serving over 25,000 customers.

Forward-Looking Statements

This press release may contain certain "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These statements are based on management's current expectations and are subject to uncertainty and changes in circumstances.

Actual results may vary materially from the expectations contained in the forward-looking statements. The forward-looking statements herein include statements addressing future financial and operating results of AmerisourceBergen and the benefits and other aspects of the merger between AmeriSource Health Corporation and Bergen Brunswig Corporation.

The following factors, among others, could cause actual results to differ materially from those described in the forward-looking statements: the risk that the businesses of AmeriSource and Bergen Brunswig will not be integrated successfully; failure to obtain and retain expected synergies; and other economic, business, competitive and/or regulatory factors affecting the business of AmerisourceBergen generally.

More detailed information about these factors is set forth in AmerisourceBergen's filings with the Securities and Exchange Commission, including its most recent 10-Q, its Annual Report on Form 10-K for fiscal 2001, and AmeriSource's and Bergen's joint proxy statement-prospectus dated August 1, 2001.

AmerisourceBergen, AmeriSource and Bergen Brunswig are under no obligation to (and expressly disclaim any such obligation to) update or alter their forward-looking statements whether as a result of new information, future events or otherwise.

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